



# Pre-requisites for installing digital certificates with Firefox

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## Introduction

This document details the pre-requisites for using the Firefox browser with the SimplySign Service. The minimum supported Firefox version is 3.5.

The main requirement before attempting to apply for a certificate using Firefox is to import the Root and Intermediate certificates. These certificates are found in the Online help section at <http://www.simplysign.co.uk> and are contained in a file called **cachain.p7b**.

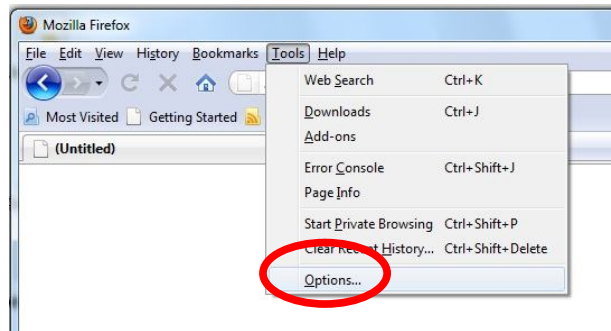
A direct link to the file is:

<http://www.simplysign.co.uk/downloads/cachain.p7b>

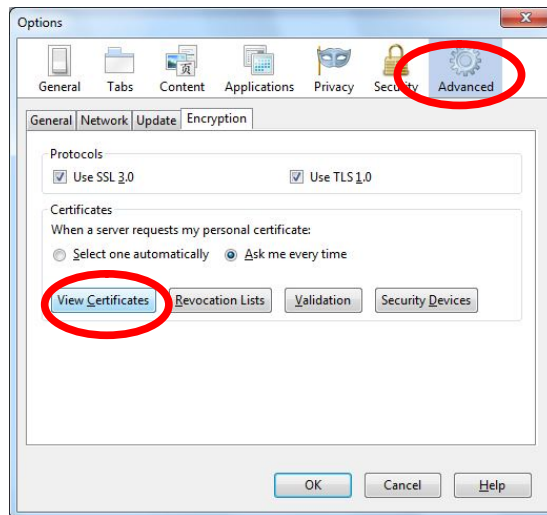
The remainder of the document shows the main steps of the download and installation of your SimplySign certificate into your Firefox browser.

## CA Certificate Chain Installation with Firefox

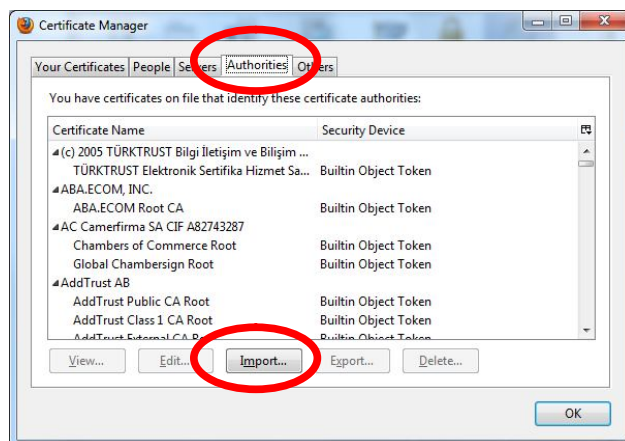
1. Open Firefox. Click on **Tools** and choose **Options**.



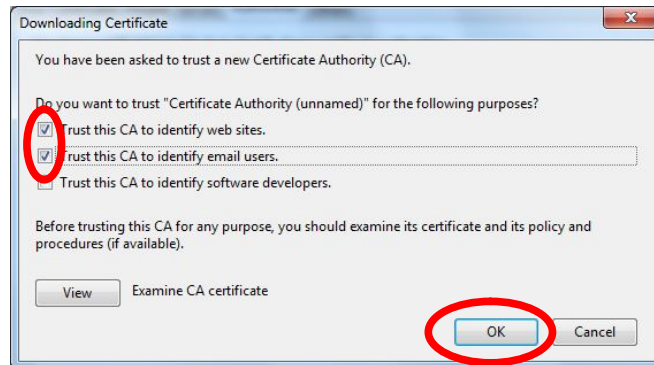
2. Click on the **Advanced** icon, and then click **View Certificates**



3. Click on the **Authorities** tab and click **Import**

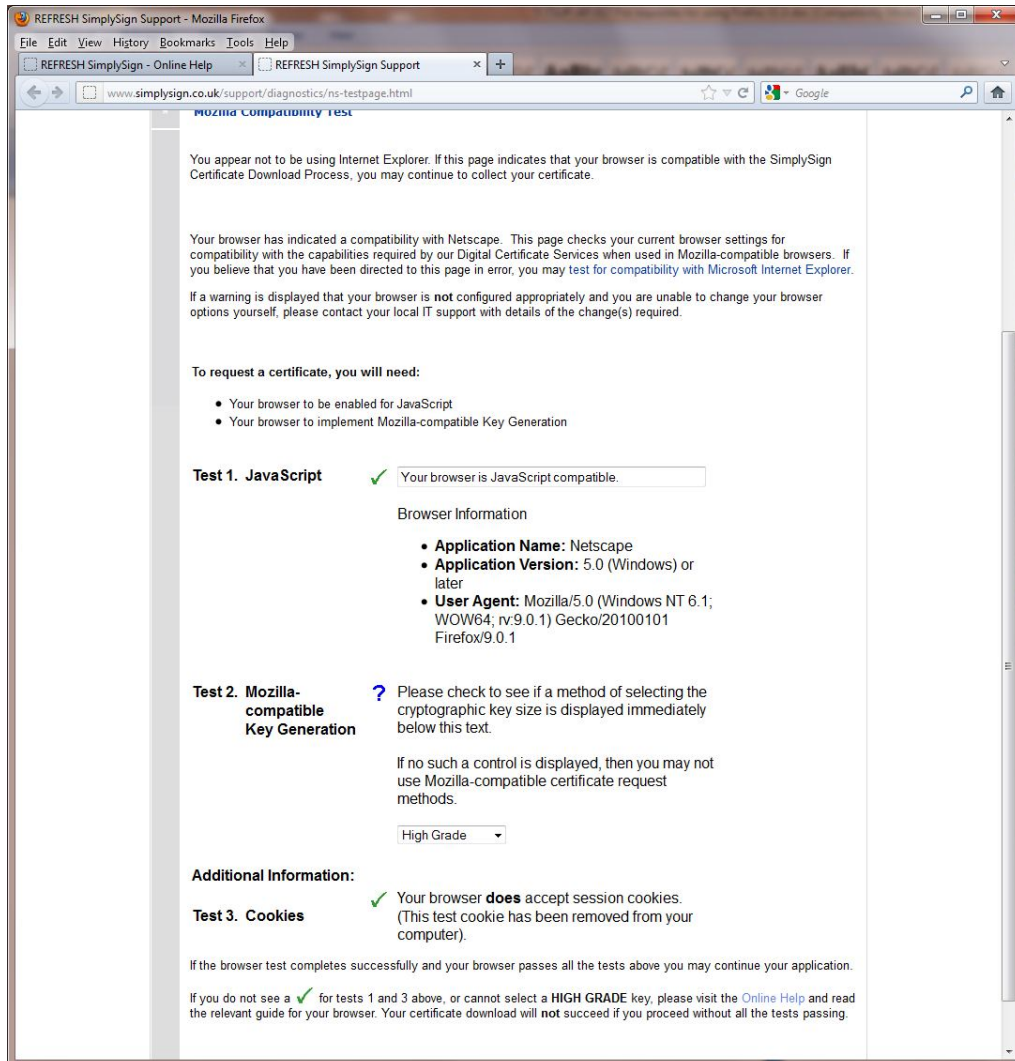


4. Find and open the file **cachain.p7b**, then tick the boxes **Trust this CA to identify web sites** and **Trust this CA to identify email users**. Then click OK



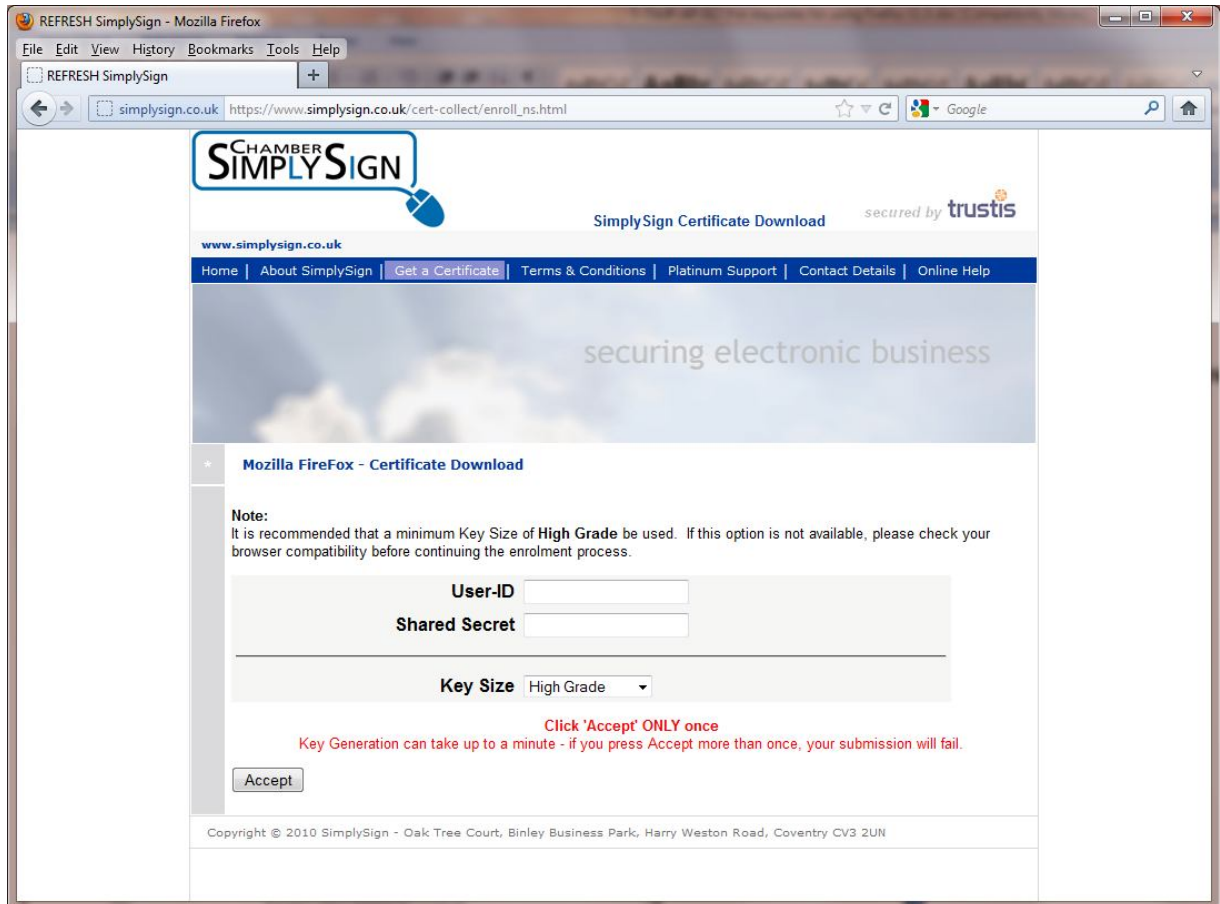
5. The certificates have been added. Click **OK** to close the Certificate Manager window and to close the Options window.

# Browser Compatibility Test Result



The screenshot above shows the expected result of the Browser Compatibility Test when using Firefox. Please be sure that "High Grade" can be selected before proceeding.

## Certificate Download Process



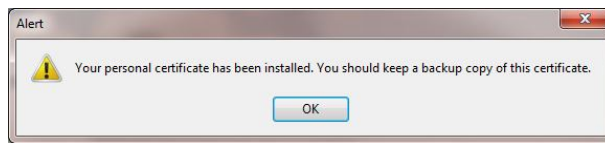
When you receive the email with your certificate download instructions, after re-testing your browser configuration, you will reach the page shown above if you are using Firefox.

Please make sure that **High Grade** is selected in the Key Size drop-down.

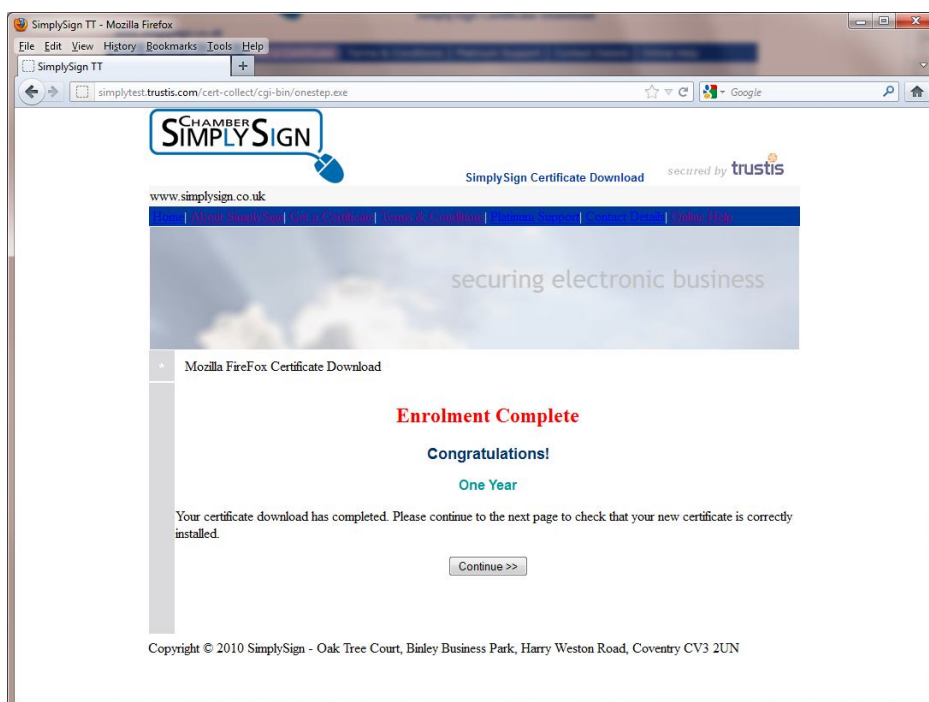
Enter the User-ID you were given in the email and the shared secret you created when you completed the online application form and click the **Accept** button. Be careful not to double-click the **Accept** button, even if the page does not refresh immediately (it may take several 10s of seconds to move to the next screen). A Firefox message box will appear, saying that Key Generation is taking place.

Depending on your Firefox settings and whether you already have other digital certificates in your browser, you may be prompted to enter (or to create) a password for the Firefox Key Store.

Firefox will then prompt you that the SimplySign certificate has been installed and reminds you to make a backup of it.

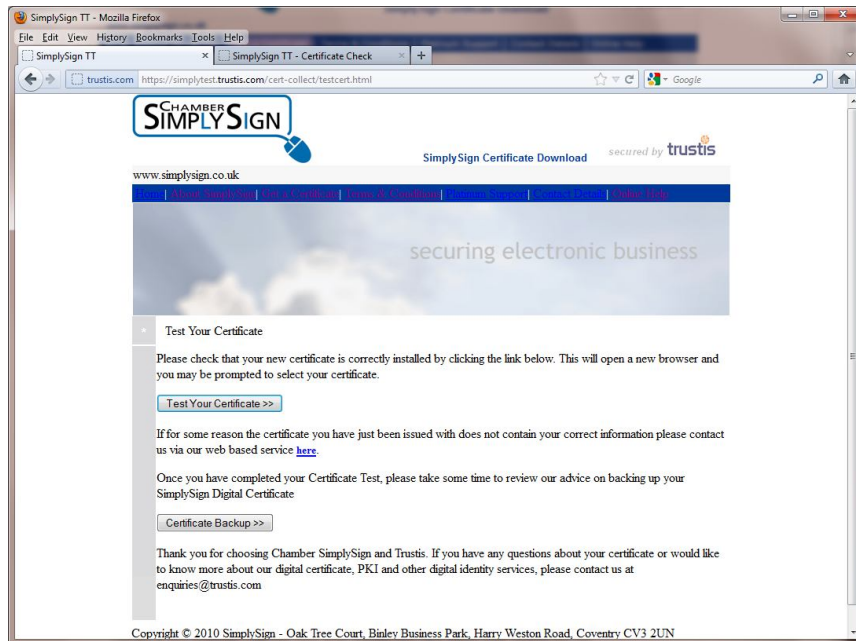


Press **OK** and the browser will move to the next page:



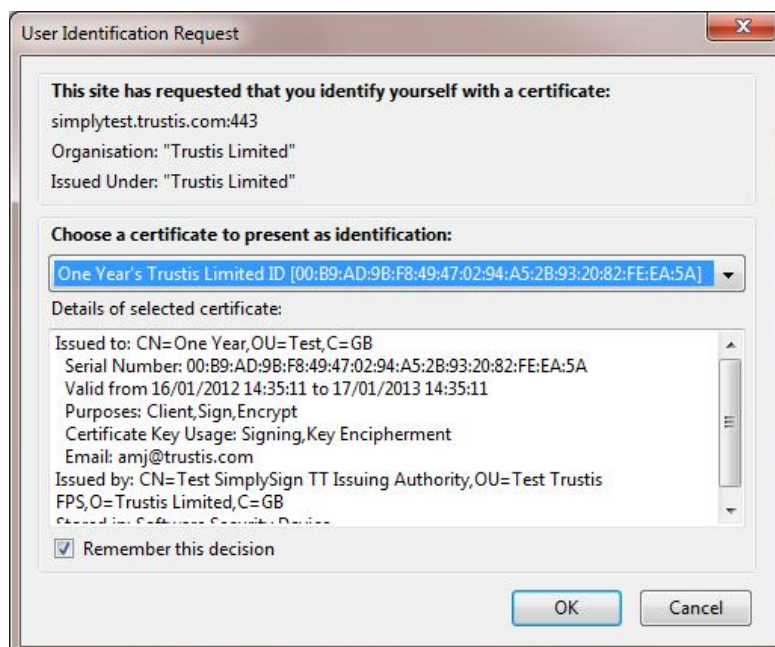
You will see the screen above, with your SimplySign Subscriber Name (instead of *One Year*, above).

Press **Continue>>** and, on the next web page:

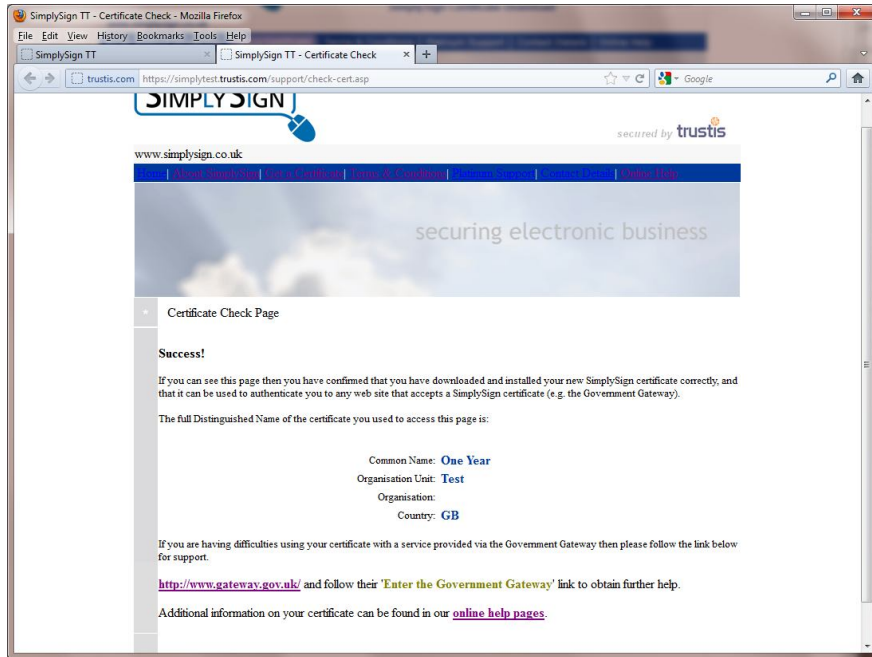


select **Test Your Certificate**.

You will be prompted to choose your SimplySign Certificate. Highlight it in the drop-down menu and click **OK**



The following web page will show details of your SimplySign certificate:



Finally, please backup your SimplySign certificate by following the instructions in the **Exporting\_Digital\_Certificates.pdf** document which is offered for download after clicking the **Certificate Backup** button.